

# Creating Productive Conversations

## 2022 ONLINE WORKSHOP | MARCH 2, 9, 16, 23

The work of the leader, colleague, coach, and consultant is accomplished in conversation. This program will enhance your skill in making conversations work. It combines a strong conceptual framework with experiential learning, skill practice, and application to a real-life challenge of your choosing.

### WHO SHOULD ATTEND

- ✓ This program is for those whose professional effectiveness requires helping people learn from their different perspectives, put new ideas into practice, and build relationships based on trust and accountability.

### WHAT YOU WILL GAIN

- ✓ **A CONCEPTUAL FRAMEWORK** for creating productive conversations that addresses both mindsets and actions;
- ✓ **A REPERTOIRE OF MOVES** for skillfully advocating your view and inquiring into the views of others;
- ✓ **INCREASED ABILITY** to recognize and manage your own reactions in difficult situations;
- ✓ **AWARENESS OF THE IMPACT** of blind spots and cognitive biases on relationships.

### WHAT YOU WILL DO

- ✓ Meet online in a group of four to six participants led by Phil McArthur or Bob Putnam of Action Design;
- ✓ Bring a brief dialogue case of a challenging conversation to use as learning material;
- ✓ Apply concepts of productive conversation to a variety of case situations;
- ✓ Practice productive conversation through role play with feedback and coaching;
- ✓ Develop a learning plan in a 1:1 consultation with your group leader after session four.

### WORKSHOP SCHEDULE

Four half-day sessions:

March 2, 9, 16, 23

12 pm – 4 pm Eastern Time\*

\* *The United States goes on Daylight Time on March 13, 2022.*

### TUITION

\$2,800

*This program is based on over three decades of research and practice by Action Design partners in collaboration with senior leaders in the field.*

[Click here](#) to learn more about the workshop.

<https://actiondesign.com/>